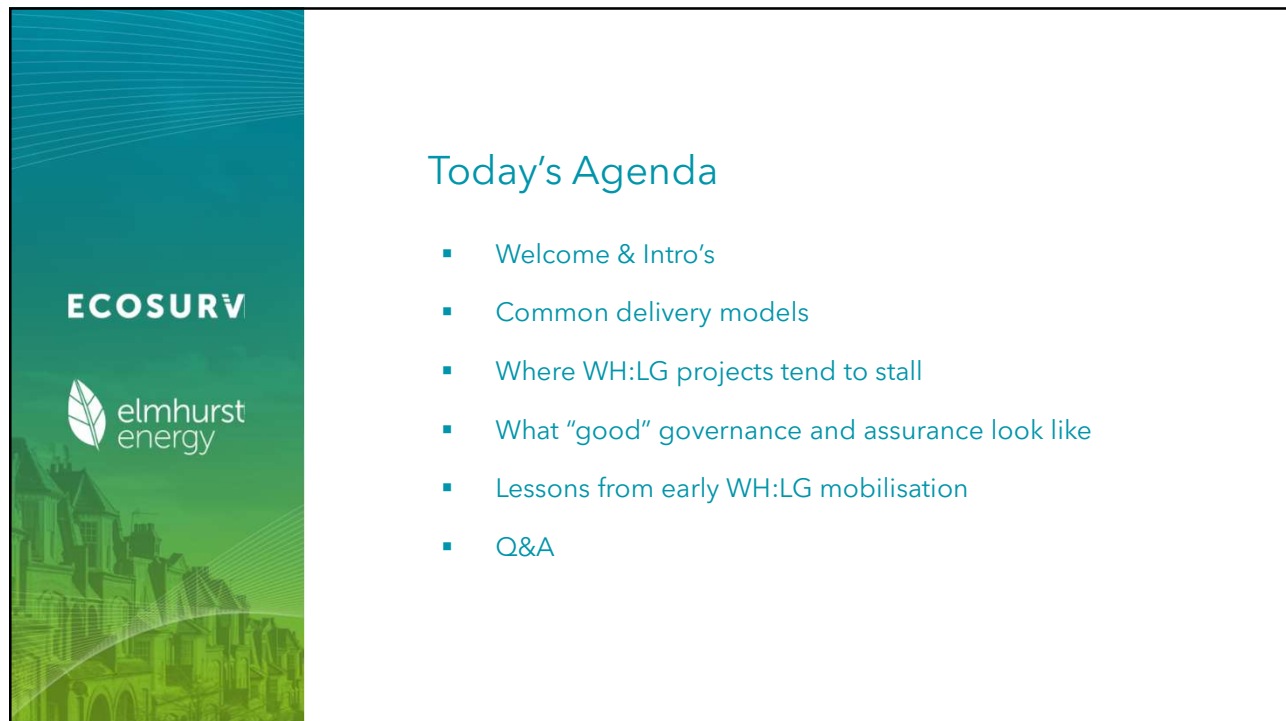




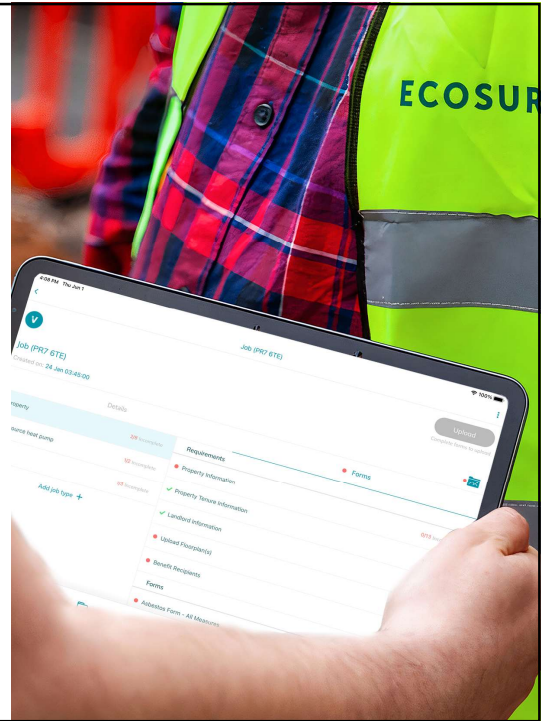
1



2

Who Are ECO Surv...

- Founded 2013
- Compliance & Workflow Management Solutions
- Working with Key Stakeholders & Partners
- Provider of Retrofit Services Since 2021
- Over 25,000 PAS projects delivered
- 1 Million EEMs across 750,000 Properties
- Award Winning



3

Why WHLG matters right now

Policy movement

- ECO4 & GBIS ending - no successor supplier obligation
- Market attention shifting to existing delivered programs

Supply chain opportunity

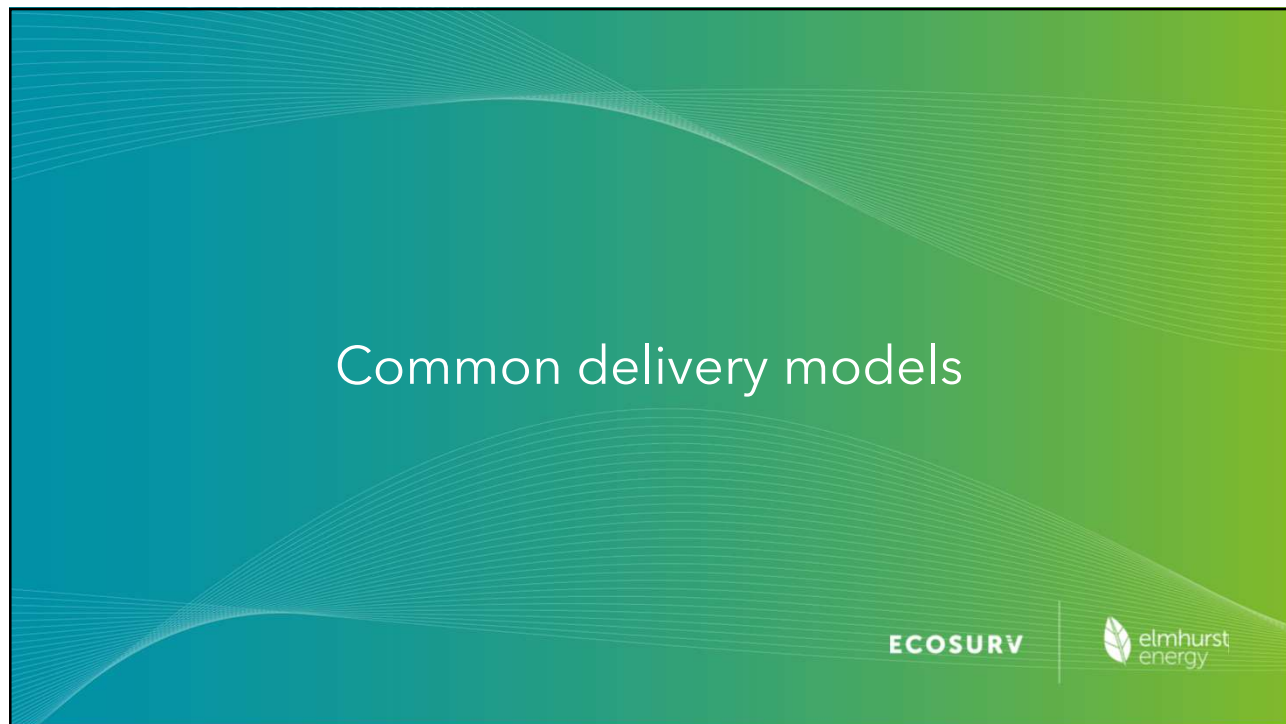
- Broader set of delivery partners - LAs, housing providers, surveyors, installers.
- More stakeholders means more delivery risk.
- Emphasis on quality and efficient delivery

Consistent data, clear decisions, audit-ready evidence packs

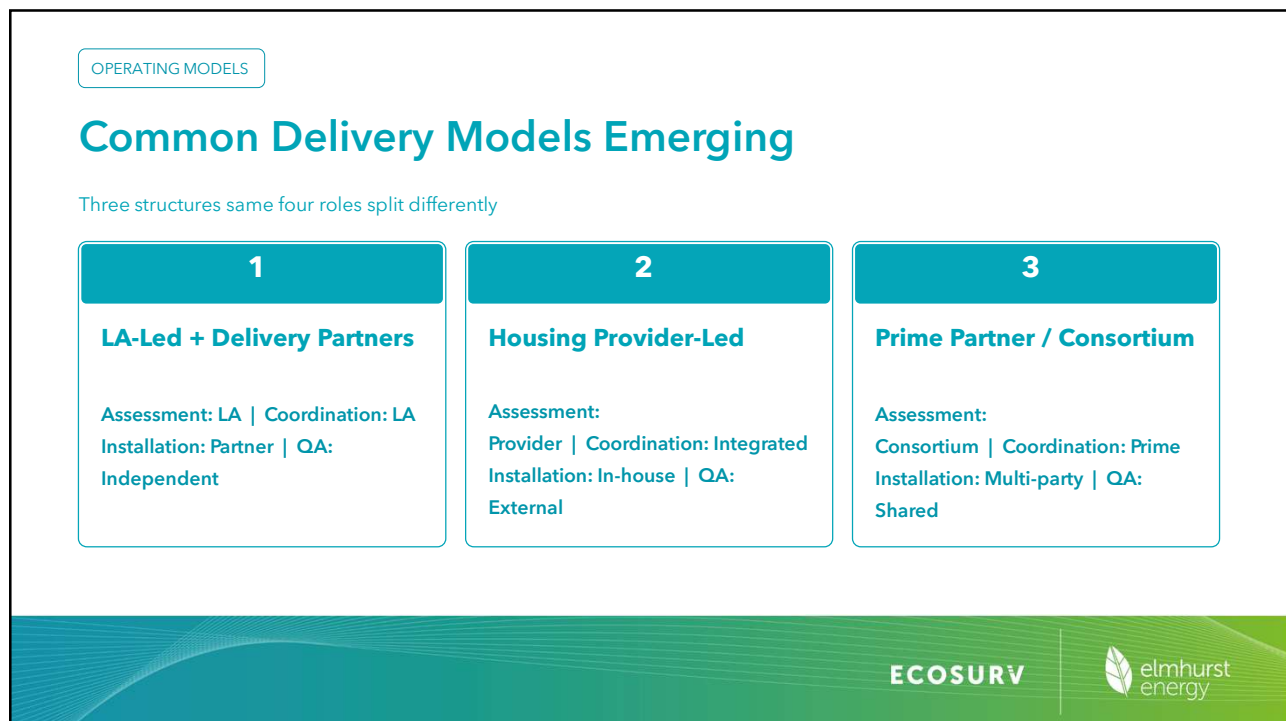
ECOSURV



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6

Where WH:LG projects tend to stall

ECOSURV



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Where Projects Stall & Why



Governance Gaps



Unclear Responsibilities



Data / Evidence Inconsistency



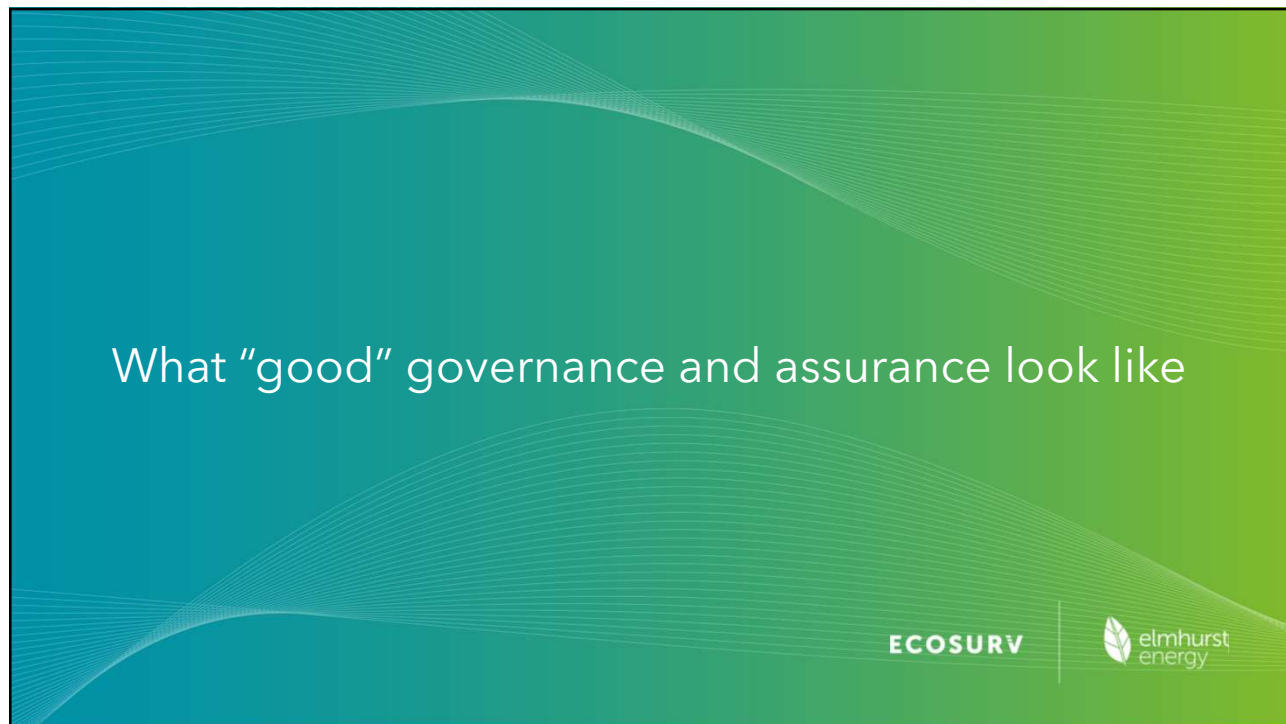
Capacity Pinch Points

Inc. PRS friction

☐ **Impact:** Rework loops → slower delivery → lower confidence



8



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ELMHURST / TRUSTMARK LENS

Audit & Evidence What Trips Teams Up

Common issues and quick fixes

Issue	Fix
Missing traceability	Standardised case record
Inconsistent photos	Photo checklist + naming
Unmanaged variations	Change control log
Late QA	QA gates earlier

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What “good” governance and assurance look like

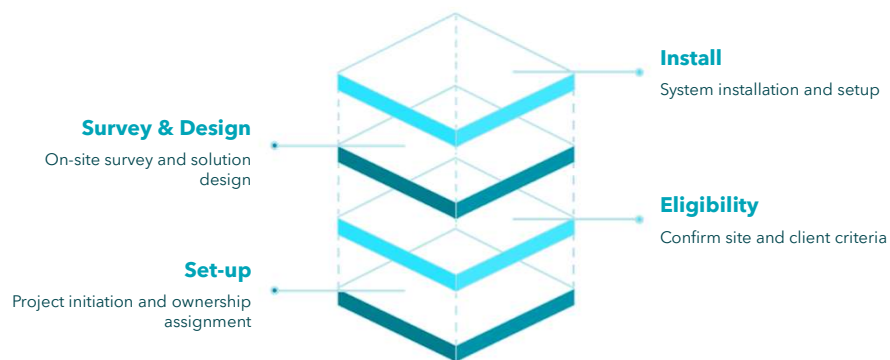
ECOSURV



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REAL-WORLD EXAMPLE

Case Study: WHLG PAS Project in Practice



Clear Ownership

Evidence Captured Once

QA Early

ECOSURV



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Project Run - Through

ECOSURV



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Lessons Learned

ECOSURV



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Lessons Learned: Early WH:LG Mobilisation & Delivery

Mobilisation

- Clear RACI
- Evidence standards
- QA gates

Delivery

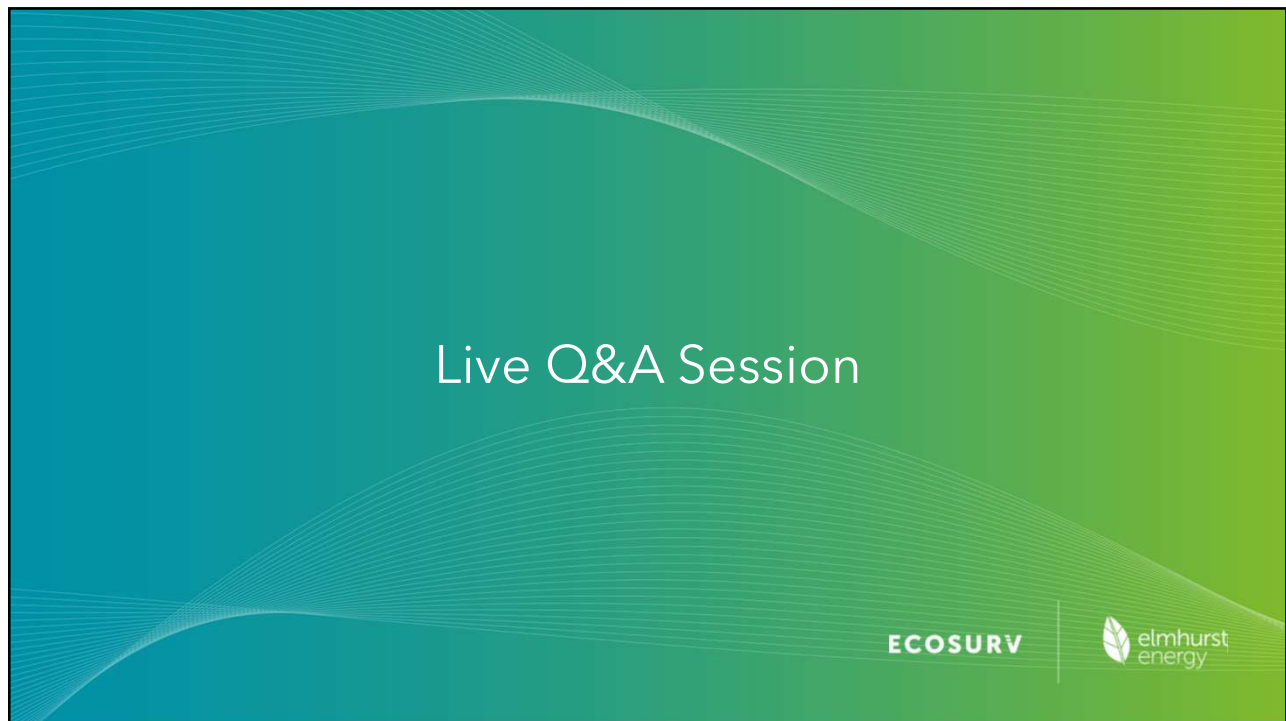
- Weekly cadence
- Capture once
- Change control

Assurance

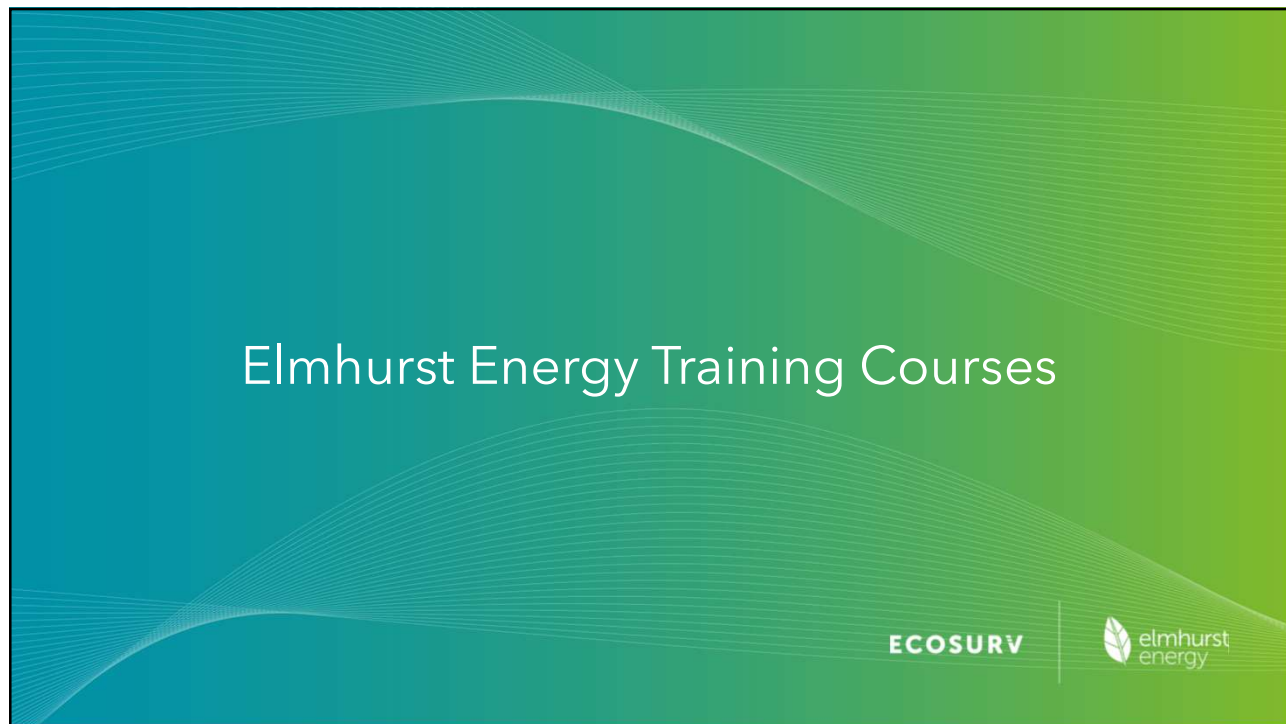
- Traceable decisions
- Consistent outputs
- QA earlier

Speed comes from clarity + evidence.

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Elmhurst Energy Training Courses

The UK's largest independent provider of energy assessment, retrofit and property professional training, software and accreditation.

Courses include:

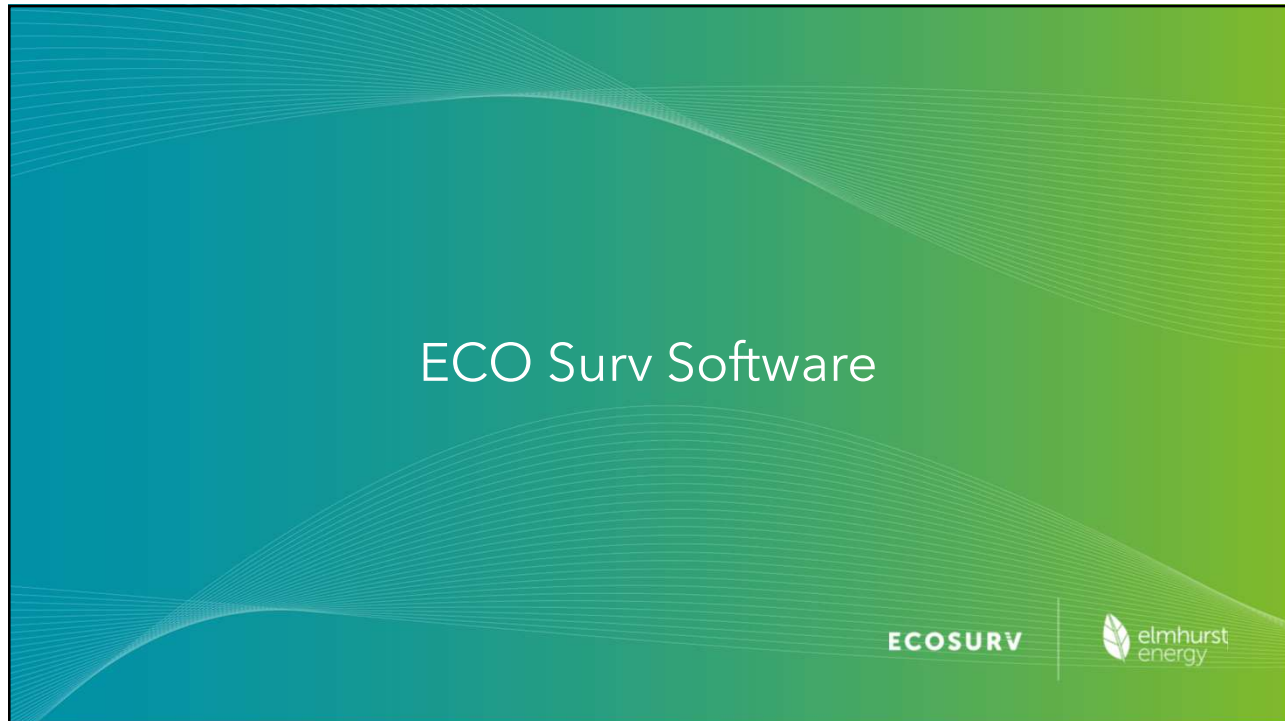
- Retrofit Assessor Training
- Level 3 Traditional & Older Buildings
- Level 5 ABBE Retrofit Coordinator Training
- Background Ventilation and L1 Airtightness Training
- On Demand RdSAP 10 Update

Course Discount:
Code ECO20 for 20% Off!*

*The code is exclusive to those attending today's session. It expires on 31st May 2025 and can only be used on a single transaction.

 The bottom of the slide features the Elmhurst Energy logo (a stylized leaf) and the text "elmhurst energy" next to a vertical line and the words "EXCELLENCE IN ENERGY ASSESSMENT". The background of this section is a gradient of teal and green.

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The ECO Surv Platform

- Award-winning SaaS platform and mobile app supporting Warm Homes delivery end-to-end
- Ensures compliance with PAS 2030 & 2035:2023 standards
- Real-time visibility into project progress, compliance status, measures and activity logging plus audit capability
- Ability to lodge into TrustMark's data warehouse
- Full RdSAP modelling

Capture once, comply once, never get sent back

20

