

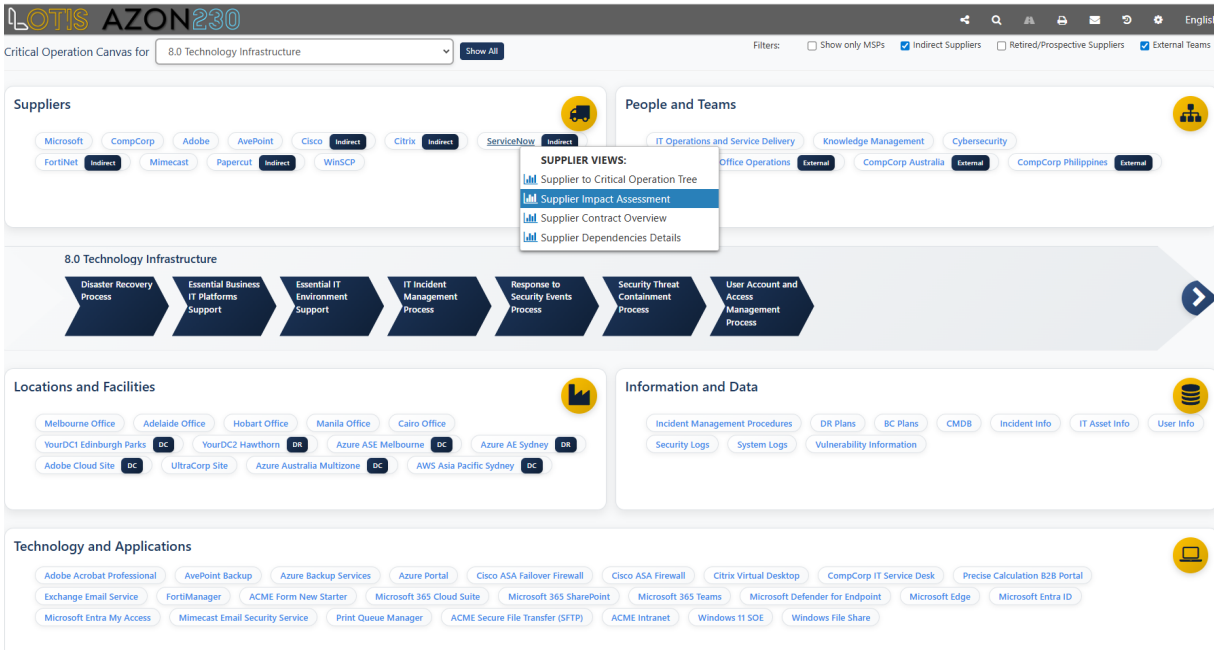
Boost Operational Resilience & CPS 230 Compliance with AZON 230

Reporting that prepares you for any disruption



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Clarity Across Complex Operations





Map all critical operation dependencies across suppliers, people, processes, locations, information, and technology.

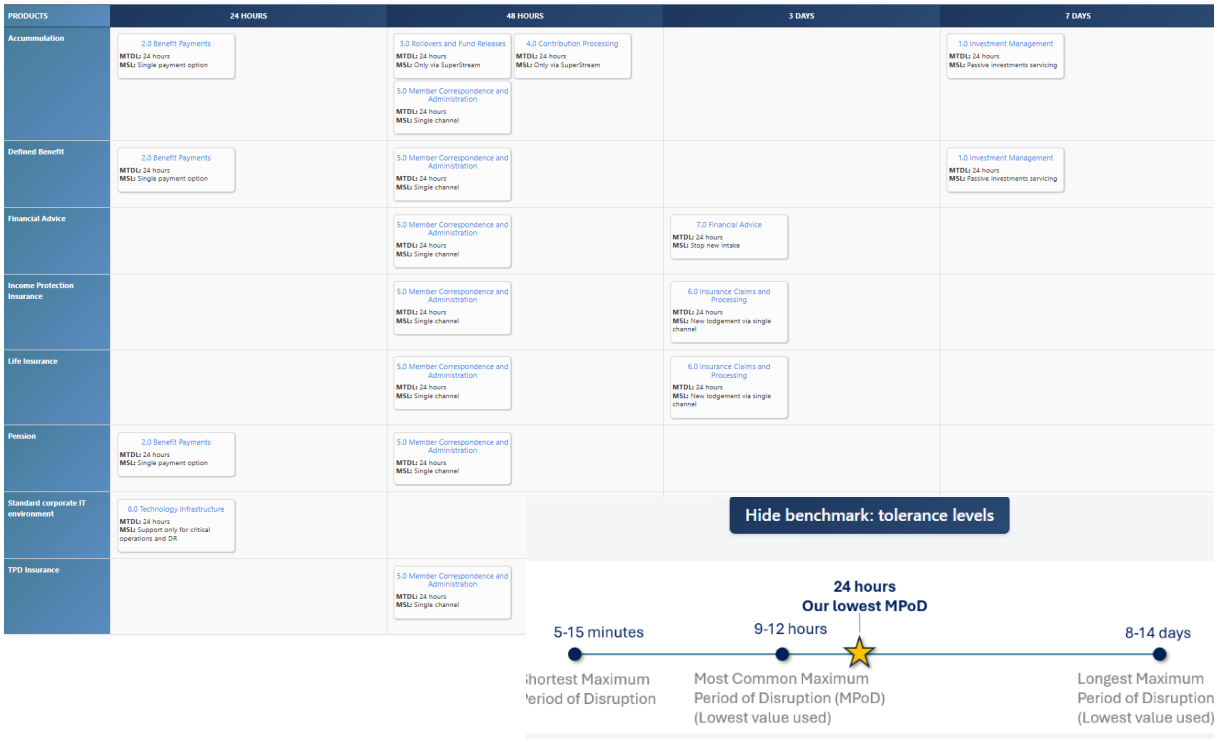


Expose hidden dependencies in internal and outsourced operations.



Simulate disruption and impacts to reveal risks and strengthen response.

Benchmarked & Validated Tolerances





View, challenge, and validate tolerance levels across the enterprise.

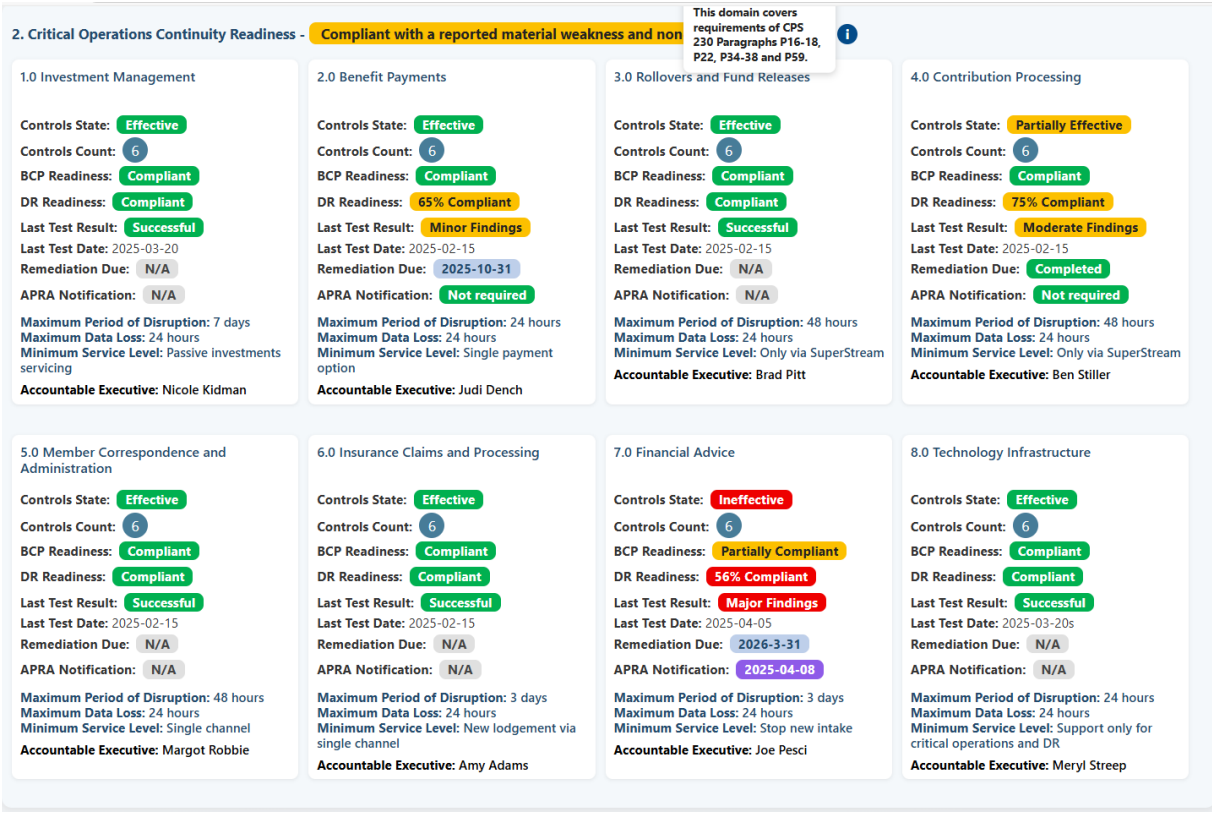


Use industry benchmarks to support board tolerance level decisions.



See all services with related critical operations and tolerance levels at a glance, for clarity and confidence.

Substantiated Executive Reporting





Deliver concise, clear and actionable summaries for every critical operation.

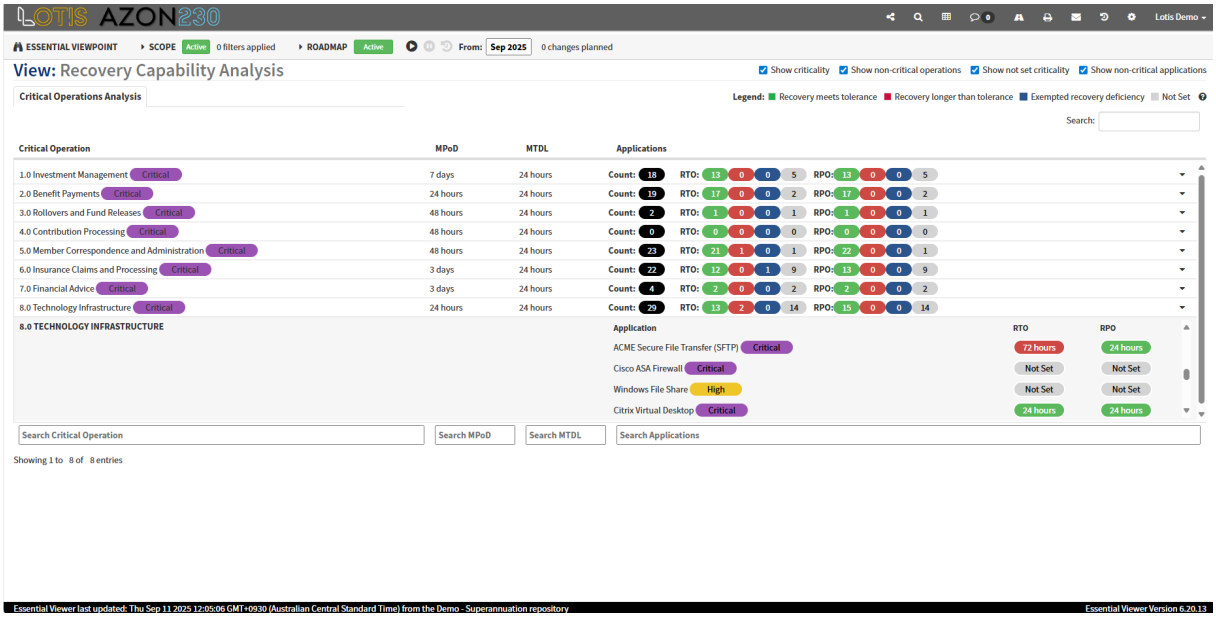


Assign owner to each critical operation for accountability and better outcomes.



Trust each datapoint, as it is anchored by contracts, controls, and assurance data.

Confidence in Recovery Capability





Indicate level of confidence for recovery within board-approved tolerance level for each critical operation.

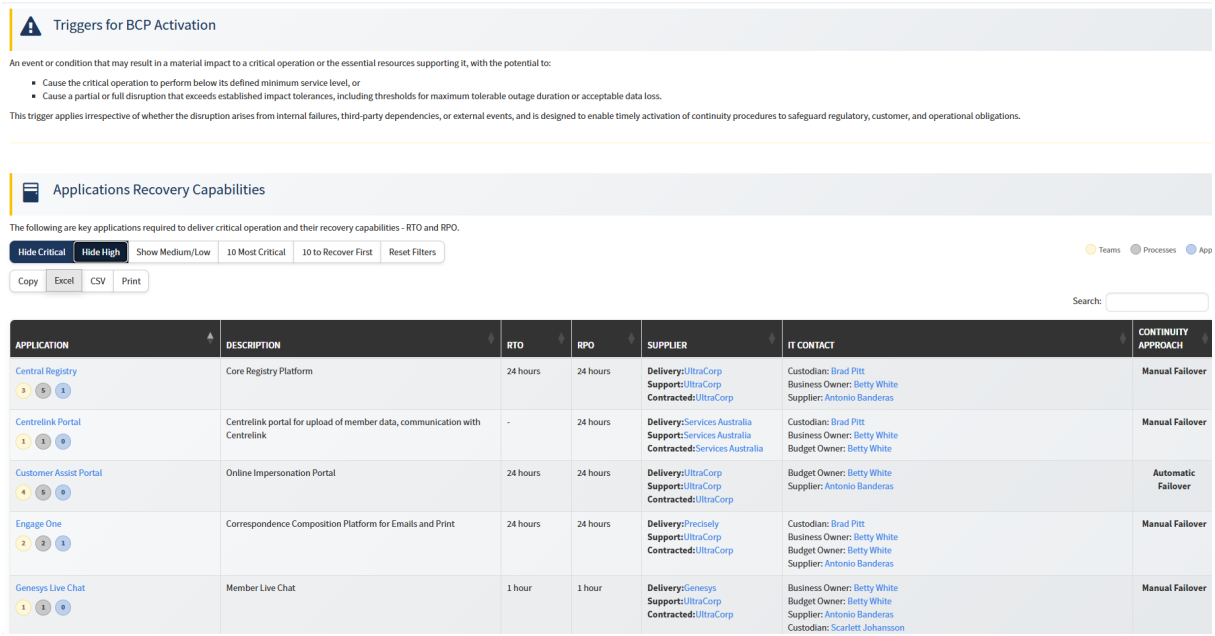


Flag applications for which recovery capability is inadequate, unknown, or with risk accepted gaps.



Adjust flexible views and filters so that reports match maturity and objectives.

Accurate and Current BCP



Triggers for BCP Activation

An event or condition that may result in a material impact to a critical operation or the essential resources supporting it, with the potential to:

- Cause the critical operation to perform below its defined minimum service level, or
- Cause a partial or full disruption that exceeds established impact tolerances, including thresholds for maximum tolerable outage duration or acceptable data loss.

This trigger applies irrespective of whether the disruption arises from internal failures, third-party dependencies, or external events, and is designed to enable timely activation of continuity procedures to safeguard regulatory, customer, and operational obligations.

Applications Recovery Capabilities

The following are key applications required to deliver critical operation and their recovery capabilities - RTO and RPO.

Hide Critical | Hide High | Show Medium/Low | 10 Most Critical | 10 to Recover First | Reset Filters

Teams Processes App

Copy | Excel | CSV | Print

Search:

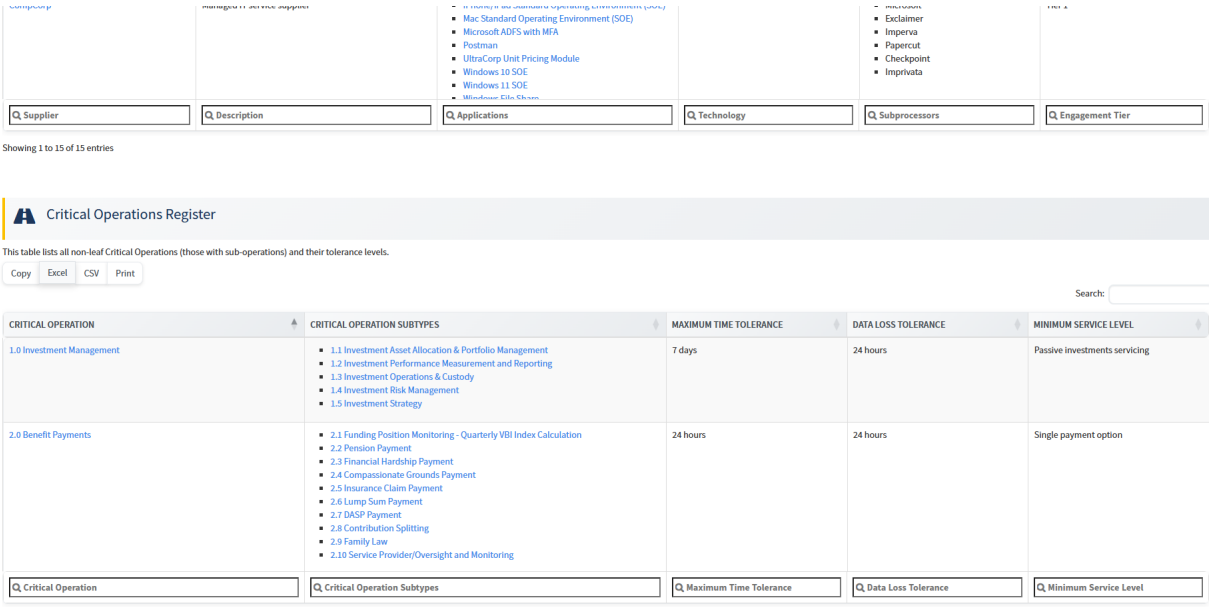
APPLICATION	DESCRIPTION	RTO	RPO	SUPPLIER	IT CONTACT	CONTINUITY APPROACH
Central Registry 3 5 1	Core Registry Platform	24 hours	24 hours	**Delivery:**UltraCorp **Support:**UltraCorp **Contracted:**UltraCorp	Custodian: Brad Pitt Business Owner: Betty White Supplier: Antonio Banderas	**Manual Failover**
Centrelink Portal 1 1 0	Centrelink portal for upload of member data, communication with Centrelink	-	24 hours	**Delivery:**Services Australia **Support:**Services Australia **Contracted:**Services Australia	Custodian: Brad Pitt Business Owner: Betty White Budget Owner: Betty White	**Manual Failover**
Customer Assist Portal 4 5 0	Online Impersonation Portal	24 hours	24 hours	**Delivery:**UltraCorp **Support:**UltraCorp **Contracted:**UltraCorp	Budget Owner: Betty White Supplier: Antonio Banderas	**Automatic Failover**
Engage One 2 2 1	Correspondence Composition Platform for Emails and Print	24 hours	24 hours	**Delivery:**Precisely **Support:**UltraCorp **Contracted:**UltraCorp	Custodian: Brad Pitt Business Owner: Betty White Budget Owner: Betty White Supplier: Antonio Banderas	**Manual Failover**
Genesys Live Chat 1 1 0	Member Live Chat	1 hour	1 hour	**Delivery:**Genesys **Support:**UltraCorp **Contracted:**UltraCorp	Business Owner: Betty White Budget Owner: Betty White Supplier: Antonio Banderas Custodian: Scarlett Johansson	**Manual Failover**

Generate real-time Business Continuity Plan (BCP) resource packs for each critical operation, on-demand.

Access all resource details, contacts, and strategies for BCP in one location.

Document and share recovery and contingency plans for each resource with the board, auditors and regulators.

Auto-generated APRA MSP Register



- Mac Standard Operating Environment (SOE)
- Microsoft ADFS with MFA
- Postman
- UltraCorp Unit Pricing Module
- Windows 10 SOE
- Windows 11 SOE

- Exclaimer
- Imperva
- Papercut
- Checkpoint
- Imprivata

Supplier | Description | Applications | Technology | Subprocessors | Engagement Tier

Showing 1 to 15 of 15 entries

Critical Operations Register

This table lists all non-leaf Critical Operations (those with sub-operations) and their tolerance levels.

Copy | Excel | CSV | Print

Search:

CRITICAL OPERATION	CRITICAL OPERATION SUBTYPES	MAXIMUM TIME TOLERANCE	DATA LOSS TOLERANCE	MINIMUM SERVICE LEVEL
1.0 Investment Management	1.1 Investment Asset Allocation & Portfolio Management 1.2 Investment Performance Measurement and Reporting 1.3 Investment Operations & Custody 1.4 Investment Risk Management 1.5 Investment Strategy	7 days	24 hours	Passive investments servicing
2.0 Benefit Payments	2.1 Funding Position Monitoring - Quarterly VBI Index Calculation 2.2 Pension Payment 2.3 Financial Hardship Payment 2.4 Compassionate Grounds Payment 2.5 Insurance Claim Payment 2.6 Lump Sum Payment 2.7 DASP Payment 2.8 Contribution Splitting 2.9 Family Law 2.10 Service Provider/Oversight and Monitoring	24 hours	24 hours	Single payment option

Critical Operation | Critical Operation Subtypes | Maximum Time Tolerance | Data Loss Tolerance | Minimum Service Level



Instantly generate and export all four mandatory APRA Material Service Provider (MSP) Register sheets.



Effortlessly populate the full 4th party table with validated data.



Count on managed service for always-current, regulator-ready MSP reporting.



See AZON 230 in Action

Book a live demo or see the product tour at:

https://lotis.com.au/demo

Explore More:
AZON 230 impact assessment briefs are available for suppliers, people, locations, information, and technology.

Lotis

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